



# Media Release

From: Jeffrey Porter, City Manager

Date: January 12, 2024

Re: Public Service Announcement – Online Payment Changes

---

The new year is bringing a new online payment process for utility bills. Payment Service Network (PSN) is no longer handling online payments or autopay for the City of Wellington. Customers need to visit <https://municipalonlinepayments.com/wellingtonks> to make one-time payment or set up recurring payments.

The City has partnered with Tyler Technologies to provide a new online payment portal and mobile app options. Visit the portal at <https://municipalonlinepayments.com/wellingtonks>. Or download the MyCivicUtilities App, which is available for Apple and Android devices. Tyler Technologies new payment system does not charge a fee for customers to pay their bill online.

Payments can still be made in person at City Hall by check, cash, or credit card. Payments can be made over the phone at 877-883-3761. For further information, please call the City Clerk's Office at 620-326-2811.